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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose some years ago to do business with a smaller and local Phone and Internet Provider, mainly because AT+T no longer seemed to be customer friendly, but quite impersonal regarding Customer Relations. They became inflexible concerning services and wanted to overcharge for services much less elsewhere. This in addition to the limitations of their existing service areas.

So, feeling abused and insulted , I preferentially transferred my business to a local Provider, thus receiving a higher quality of service and care than I formally endured .

I have always been for the "little guy" business because they remind the "big guys", that by American tradition of "laissez faire", consumers have a right to high quality AND the lowest prices and rates available ; additionally high competition equalizes the market by making it more "consumer friendly" . Again , the smaller businesses have a right to a reasonable share of the market .

I do say "NO" to exorbitant Price Hikes that increase the cost of services the large providers seem to persistently institute, primarily to "up" profits , and make things difficult for their small and medium sized competitors . They don't seem to understand that doing this drives former customers to their more reasonably priced competition ; in a manner of speaking , that's like taking a knife to your own throat . A poor reward for a greedy desire to monopolize the market !! Contrary to popular belief, size is not everything .

Broadband is critical to general consumer use of Internet services , providing quantity and quality use of the Web . It allows for expansion of Internet diversity in business, as well as entertainment and consumer product sales uses of the Internet . Further, educational advancement is another benefit.

Summarily, the expansion of local Broadband providers into rural areas, enables an increased volume of consumers to expeditiously utilize Internet services where large Providers are not adequately servicing those communities.

Thank you for your attention to a most important matter,

Respectfully,  
One concerned citizen

John Carlisle